

Certificate JO23/00000077

SGS

The management system of

Irbid District Electricity Co. Ltd. (IDECO).

P.O. Box 46, Irbid 21110 Jordan.


has been assessed and certified as meeting the requirements of
ISO 10002:2018

For the following activities

Complaints Customer Care, Emergency and Call Center.

This certificate is valid from 01 April 2023 until 01 April 2026 and remains valid subject to satisfactory surveillance audits.

Issue 2. Certified since 01 April 2020



Authorised by
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